

Terms and Conditions

Our terms and conditions apply to all transactions on the Timetin website and are set out below. Please read through these carefully before placing your order and then print a copy for future reference. Please also read our Data Protection section regarding personal information provided by you.

We may change these terms from time to time without notice to you. Changes will apply to any subsequent orders received.

Items may differ slightly from those pictured due to availability but where this occurs every effort will be made to ensure the item supplied is consistent with our standard of quality. Product images on the website include "props" such as rattles, school ties, teddy bears etc. These do not constitute part of the product. Please refer to the contents list on each product page for more information.

Prices charged will be those ruling at the time of delivery. All weights and sizes quoted are approximate especially where metric or imperial conversions have been involved.

Postage and packaging is an additional cost to the timetin products and there are different rates for UK and Northern Ireland; Europe and Rest of World (outside of Europe). Price for bulk purchase deliveries are on application.

Delivery will normally be within 10 working days from receipt of order if paying by credit card. If paying by cheque (payable to Inspiraction Ltd), products will not be dispatched until cheque funds are cleared. We make every effort to deliver goods within the estimated timescales, however delays are occasionally inevitable.

Refunds

Refunds are not available unless there is a mistake on the order on our part, including unavailability. Goods are subject to availability. In the event that we are unable to supply the goods, we will inform you of this as soon as possible. A full refund will be given where you have already paid for the goods.

The price you pay is the price displayed on this website at the time we receive your order. While we try and ensure that all prices on our website are accurate, errors may occur. If we discover an error in the price of goods you have ordered we will inform you as soon as possible and give you the option of reconfirming your order at the correct price or canceling it. If we are unable to contact you we will treat the order as cancelled. If you cancel and you have already paid for the goods, you will receive a full refund.

Payment can be made by any method specified in the buy now section. We will take all reasonable precautions to keep the details of your order and payment secure, but, unless we are negligent, we cannot be held liable for any losses caused as a result of unauthorized access to information provided by you.

The laws of England and Wales shall govern the contract between us and any dispute between us will be resolved exclusively in the courts of England and Wales.

Data Protection

Shopping on the Internet will require you to provide us with your name and address and other relevant information. Personal information provided by you, and any other information relating to you, will only be held by Inspiraction Ltd and may be used for our own marketing purposes.

Your details will be encrypted to help keep them secure. You can pay online using most major credit or debit cards, or by sending a cheque to Inspiraction Ltd. Products will not be dispatched until cheque funds are cleared.

Sending Information Across the Internet

The Internet works by sending information from computer to computer until it reaches its destination. So when data is sent from point A to point B, every computer in between has an opportunity to look at what's being sent. This can pose a security problem. Encryption creates billions of code combinations to protect each transaction on our site.

How Does Your Browser Help to Protect You and Your Data?

Many Internet sites are equipped to help prevent unauthorised people from accessing the information that goes to and from them, and most modern web browsers (such as Internet Explorer and Netscape) also support these security protocols.

Internet Explorer can warn you if the site you are about to send payment details to, is secure or insecure. To make this happen, select OPTIONS on the VIEW menu and then click the SECURITY tab. Once all of the warning boxes have been ticked, Internet Explorer will automatically alert you each time you send your private details to another site.

If you use a Netscape browsers, you should select SECURITY PREFERENCES from the OPTIONS menu and then click on the GENERAL tab. Tick all of the Security Alert boxes and again, you will be warned when you are sending details to secure and insecure sites.

We believe our data use to be compliant with the UK's Data Protection Act 1998.

The Timetin website is operated by:

Inspiration Limited
Aspect Court
4 Temple Row
Birmingham
B2 5HG